

# User Support



TECHNISCHE  
UNIVERSITÄT  
DARMSTADT

**HRZ**  
Hochschulrechenzentrum

We help you!

You are not able to study and work without the Internet? The laptop or smartphone doesn't work the way you want it to? The software is causing problems again? You have caught a virus?

**The student assistants of the HRZ User Advisory Service will help you personally and competently on site with the following IT issues:**

- Connection problems with eduroam (Wi-Fi)
- Virus attack on your own computer
- Installation of an operating system
- Installation of antivirus software
- Installation of the VPN client AnyConnect
- Help with setting up e-mail clients
- and some more...

**Come by! On-site consultation at Campus Stadtmitte in S1|02 Room 049:**

The current office hours can be found on the website:



[www.hrz.tu-darmstadt.de/beratung](http://www.hrz.tu-darmstadt.de/beratung)

Online appointments via Zoom: by prior request via



[nutzerberatung@hrz.tu-darmstadt.de](mailto:nutzerberatung@hrz.tu-darmstadt.de)

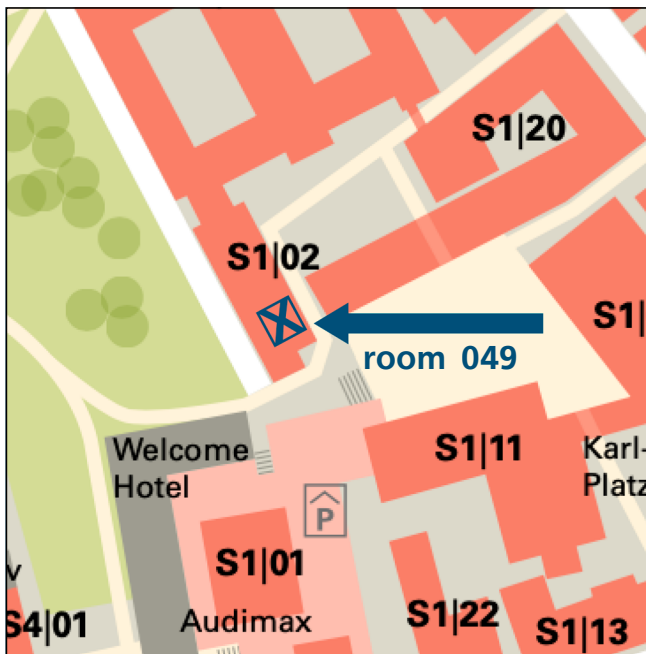


Inform via  
smartphone:





You will find us in S1|02 room 049



For more information visit [www.hrz.tu-darmstadt.de](http://www.hrz.tu-darmstadt.de)

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