

HELP



TECHNISCHE
UNIVERSITÄT
DARMSTADT

User Support

HRZ
Hochschulrechenzentrum

We help you!

→ You can't study and work without internet? Your laptop or smartphone don't work like you expect it to? The software doesn't work properly? You have caught a virus but it's not a cold?

We, the student User Support of the HRZ, will help you with the following IT-problems:

- Connection problems with eduroam (WiFi)
- Virus on your computer
- Setting up an operating system
- Installation of anti-virus software
- Installation of the VPN client AnyConnect
- Set up of E-mail clients
- and much more...

Just visit us at S1|02 room 049 (at the small PC-Pool)

Consultation hours can be found at our website:



www.hrz.tu-darmstadt.de/beratung

Further Enquiry by phone during
consultation hours:



06151 16-71137



Have a look via
smartphone:



For more information visit www.hrz.tu-darmstadt.de/beratung

valid from WiSe 2017/18

You can find us in the building S1|02 room 049

